

APPENDIX A: Consultation responses

	Consultation comments (verbatim/anonymised)	HDC response
1	<p>I would like to request regarding card payment. I have chip & pin which is not touch screen.</p> <p>Many asks if I take card payment. Yes but then I do tell them I only accept cards & don't have contact less.</p> <p>Now request is that when we drop them that time we notice regarding Wi-Fi connection. What shall I do then? Many places we find it difficult to get connection & can't process payment.</p> <p>Like Quetta Park, Crondall, Edenbrook, Elvetham Heath, Hartley Wintney, Ancells farm,</p> <p>Can you please advise on this issue please?</p>	<p>The Council will only be able to mandate that card payments are taken, but not how. This will be up to the licensed drivers or vehicle proprietors to determine. Many card payment machines have an offline function that will update when mobile telephone or Wi-Fi signal are available</p>
2	<p>I think the amendment should read all DRIVER'S should have card payment facilities. Also think there should be NO minimum fee payment, so if a fare is £3.60 that is the payment on the card. If for any reason a driver refuses a fare he should go to back of the rank.</p>	<p>Payment are taken within the licenced vehicle which is why the condition relates to the vehicle and not the driver</p>
3	<p>Whilst I agree with the proposal to ensure card payment is available to the public, could I check if the rule is being implemented against the vehicle license or the driver license.</p> <p>I ask, as to gain a card machine an individual or company has to sign up to it (not a vehicle) and its vital to understand who has to own the device. It's crucial this amendment is made to the driver licenses rather than the vehicles so each driver must have a device. Some companies hire out a vehicles and for the companies to take responsibility of the card machine to get a vehicle licensed seems wrong. It also create issues with VAT and potential employment/self-employment rules as drivers are required to provide their own tools to retain self-employment status. If companies start taking payments on behalf of drivers (into our Banks) and providing tools to do so, it brings into question not only VAT but also the working relationship (employed/Self-employed) between the parties.</p>	<p>The Council will only be able to mandate that card payments are taken, but not how. This will be up to the licensed drivers or vehicle proprietors to determine</p>